New Mexico launches Pandemic-EBT online self-service portal

Written by Staff Reports Friday, 04 December 2020 06:03

SANTA FE — The state Human Services Department announced a new service Nov. 20.

New Mexican families can now access a portal to check their children's eligibility for Pandemic-EBT benefits and update addresses

It can be reached through the Human Services Department's online tool Yes NM (https://www.yes.state.nm.us/yesnm/home/index

). The link has also been posted on the Public Education Department website.

Registration is not required to access the site, but the following information will be required to check a student's eligibility for P-EBT benefits:

Student school identification number (assigned to student by school; if unsure of student ID number contact your students' school)

The name of the school your child attended during the 2019-20 or 2020-21 school year

The name of the child's guardian on file with your school district

Once this information is validated and the student's eligibility is determined, parents/guardians may view and, if necessary, change the address on file with their student's school.

"We are excited to launch this portal to help New Mexico families access services and information," Karmela Martinez, director of the Income Support Division in the Human Services Department said.

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Students who attend Bureau of Indian Education Schools, charter schools or private schools and do not have a student ID number can call the P-EBT Hotline at (833) 415-0569.

The Pandemic-EBT program compensates families with children who qualify for free or reduced-price school meals that they missed during remote learning. The amount of compensation is based on the number of meals a child was unable to receive while a school was in remote learning from the start of this academic year through September.