

RMCHCS names new COO

Written by By Beth Blakeman Associate Editor
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Michael Nye has traveled a long road through hospital administration to arrive in the COO chair at Rehoboth McKinley Christian Medical Health Services.

Nye started at a 300 bed hospital in his home of Reading, Pa. as a medical technologist. Over the years he became a professional services supervisor, a vice president for professional services, a medical laboratory technician, a compliance officer, a laboratory director, a risk manager, and a privacy officer.

Most recently, before this latest change, Nye was the human resources director at RMCHCS, a position he took in August 2018.

Nye told the *Gallup Sun* that his is not the only spot in the hospital's organizational chart that changed.

"We have a new chief finance officer, health information management director, a new director of revenue cycle management. Because of those new positions, we're redoing the organizational chart. It's possible that [people in] a number of the positions I held in the past will report to me as COO," he said.

"I report directly to the CEO," he added.

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The last COO at RMCHCS was William Kiefer in 1983. He instituted that position and departed in December 2018.

Nye's promotion was announced April 27. His replacement as human resources director has not yet been named.

Nye said he didn't have any specific goals to share in his new position as COO, except, "to increase collaboration between the medical community that's already here in Gallup."

Mainly, he expressed a desire to improve communications throughout the organization, improve morale and employee satisfaction, customer and patient satisfaction, and create the right staffing mix and the right mix of providers.

In his new position as COO, Nye will be working with a staff that has experienced 32 positive cases of COVID-19, six of whom have returned from quarantine as of May 6.

By Beth Blakeman
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