The City of Gallup wishes to advise its utility customers to be on alert for a consumer scam.

Recently, several customers reported receiving phone calls from a (347) area code demanding payment for a delinquent utility bill to be paid with a credit card over the phone to prevent the shutoff of utility services.

“The City of Gallup will not call its customers to demand payments to be made over the telephone by credit card to prevent shutoff due to delinquent status,” the city stated in an Oct. 1 press release. “Should the City of Gallup contact you regarding your bill, the caller identification will state that the call is from the ‘City of Gallup.’”

Contact the city’s utility customer care department with questions: (505) 863-1201.

